

# **iGET SECURITY M3**

Home Intelligent Alarm System

Designed for home and business security. Easy to setup and use with App M3. World famous expert of smart-home alarm system

Perfectly match all Android and iOS smart phones.

### MENU

The mobile app in this manual is the Android version of **iGET SECURITY M3 app**. The snapshots and texts might be different from the version you're using. Please refer to the latest version.

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	Advanced settings and other features

### Get ready and power on

#### Insert sim card and connect the power cable

 On the back of the panel, open the battery cover, you will see a slot for your SIM Card. Insert the Sim Card and connect the power cable.
 For those micro or nano SIM cards, please use sim adapter to fit the card slot.





Flip the switch on the back of the panel to the ON position. Replace the battery cover.
Wait 20 seconds as the system runs a start-up diagnostic with a welcome screen.
You will hear a confirmation when the test is complete.

OFF →ON

When you see the main screen (left) the system is ready.

Power Outlet

- M3 uses GSM based SIM cards to send text messages and make phone calls.
- Make sure PIN-codes and voicemail are de-activated on the SIM before use with the panel.
- Make a note of the SIM telephone number, you will need it for setup.

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SIM Card Slot

### Work with the main panel 1/3



Power Light with logo. Long-press to activate delayed arming.

Delayed Arming means the system will wait a few seconds before going into ARM status. This allows you to leave your home without triggering the alarm. The delay time can be adjusted in the APP.

- The M3 uses MicroUSB as the power cable interface..
- · You can easily recharge it via any MicroUSB cable.

### Work with the main panel 2/3



	Battery Life Indicate the remain battery life when AC power is OFF.
þ	AC Power External power is available.
	Arm All active sensors can trigger alarm.
	<b>Disarm</b> Stop trigger alarm, except those on 24-hours mode.
	Home Arm Only those on Home mode stop trigger alarm.
	Arming Schedule Indicate the Arm Schedule has been set.
Ø	Alarm Clock Status Indicate one or more Alarm Clock has been set.
	Child Lock

### Work with the main panel 3/3





Switch the temperature scale between Fahrenheit and Celsius.

		°C/°F Switch
Centigrade °C		Changed! Press' ⇔"to back
Fahrenheit *F	$\overline{\mathbf{A}}$	1100 _ 01000



Alarm Clock Check all working alarm clocks set by APP.

	Alarm Clock
08:00	
08:00	
08:00	
08:00	🕲 🖕 Back



#### Screen Timeout

Set the screen saving time.



### Initializing by APP iGET SECURITY M3





http://din.bz/iGetiOS

 You can download iGET SECURITY M3 from both App Store or Google Play, or visit our download page listed above from your phone.

#### About languages

- There is a build-in default language pack on App. The app will automatically check and fetch the latest available language files, or use the latest saved language pack or default one.
- You don't have to reset App while switching language. The setting will immediately effect right after the language being selected.



- Make sure your smart phone is online.
- Tap iGET SECURITY icon.

- APP supports global languages
- Choose Auto Detect to use the phone's current language.

### Add a new Alarm M3 1/2

• APP is a great tool to control alarm M3. M3 should be added to APP before using, which we call binding.

One APP can handle more than one alarms M3. The phone number of M3 and the password would be asked during binding. Different role has its default password.

Administrator: General operations and advanced settings are available. User: General operations only.

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		Algeria	0						
Warning		American Samoa	0					••••	
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The first tim	e to use iGET?	Angola	0	< Step1	iGET	Step3 >	< Step2	iGET	Step4 >
No	Yes	Anguilla	0		sword, the default one i nange it after the verifie		Name your	iGET or just use the	default one.
	ers might ask you to remove I the mobile number when lected.	Antarctica	0	٤	•••		📞 iget	001	
😧 Default	>	Antigua and Barbuda	• <b>,</b>						
C Phone	number of iGET	Argentina	0						
	DEMO	Cancel	2						

- The beginners will get kindly reminder, which could help them through the settings step by step.
- APP supports renaming for the main panel, which is especially useful when managing multiple devices.
- Users without having a M3 may experience the products in the demo mode of APP.

### Add a new iGET SECURITY M3 2/2





#### About the reply SMS

- Because the iOS's limitation, we can't capture the SMS. So you have to type in the codes by your own.
- Few Android phones may also need to enter codes manually due to the limitation from some so-called security software, or the self-made ROM by hobbyists.
- Most of the time, users only need to wait few seconds.
- If you can't receive the reply SMS, please check the M3 phone numbers entered before, or if the phone is charged.

- APP sends an authorization request SMS to M3, Please wait for the reply.
- · APP can recognize the verification code in SMS and fill it automatically. (Android only)
- Users may need to fill the codes manually due to some limitation of iOS system or some Android phones.

### Switch between one/two hands mode





One Hand Mode

One/two hands mode

 There are different sizes of smart phones with Android or iOS systems, which bring operational inconvenience for users.

 We bring convenience by offering one/two hands modes for both small sizes phones (3.5 inches including under) and big sizes phones and tablet PC (4 inches including above)

 It's one good case to show iGET 's principle: make every effort to minimum users' operative difficulty.

Two Hands Mode

### How to use the Easy Control Panel





#### 1 Navigator

Swap to switch between menus. The other two menus are [Accessories and Device Info] and [Settings]

### 2 Easy Control Panel

Arm, Disarm, Home Arm, SOS, Etc.

#### 3 Accessories QuickView

The fastest way to use your accessories.

- Arm: All accessories under none "Disable" status are on arm.
- · Home arm: Only the accessories on "Instant" or "24 Hours" mode are on arm.
- · Disarm: Only "24 Hours" mode accessories are on arm.

System will alarm when one or more accessories on arm is triggered.

### How to add emergency contacts

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GET		© 🔒 🌣
Am	Home Arm	Disarm
	Remote SOS	
6	Monitor & Talk	
Accessor	ies Control	
ìn i	GET IP Camera	>
ڻ د ن	Smart Switch	>

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	0 <b>f</b>	۵
Access	sories Management	
٥	Security Accessories (0)	>
((*))	RC/Keypad (0)	>
Ì	iGET IP Camera (0)	>
	Smart Switch (0)	>
۶	Wireless Siren (0)	>
System	n Settings	
	Emergency Contacts	>
۲	Alarm Clock Setting	>
8	Temperature Setting	>



- · Slide softly on Main Panel, switch to [Accessories and Device Info] menu.
- · Click [Emergency contacts]. Up to 6 emergency contacts are for settings. Tap any of them for editing.
- The M3 calls and texts to emergency contacts when alarming. You can decide which informing message to receive.
- Please set your cellphone number as the 1st emergency contact. Because only the first one could receive arming notification.

**	Press <b>**</b> to monitor and talk via phone to main panel.	88	Press 88 to listen again.	
##	Press ## to cancel SOS.	Ţ	Hang up to call the next emergency contact.	

When you get an incoming emergency call, you could follow the instructions above to operate via phone.

### How to add accessories

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<b>IGET</b>		i 角 🌣		ID: GGqKKZx9	, III
Acces	sories Management				
8	Security Accessories	s (0)	>		
((*))	RC/Keypad (0)		>	Trigger Mode	
	iGET IP Camera (0)		>	Disable	
	Smart Switch (0)		>	-Instant -Activated when ARM/HOME ARM	۲
۵	Wireless Siren (0)		>	·24 Hours -Activated even when DISARM	
Systen	n Settings			·Home -Deactivated when DISARM/HOME ARM	
	Emergency Contacts	3	>	Door Chime     No alarm but clanking	
<b>⊗</b> A	Alarm Clock Setting		>	·Delay -Wait few seconds before alarm	
0	remperature betting			Cancel	



· Click + on top-right of the screen.

· Scan the bar code or QR code printed on accessories with phone's camera.

• Name the accessory.

Set the trigger modes or other properties as you need, then save.

### Advanced settings and other features 1/3

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=	Accessory&Device Sett	ings+
IGET	E	• 🛧 🌣
Access	sories Management	
	Security Accessories (0	)) >
((*))	RC/Keypad (0)	>
	iGET IP Camera (0)	>
	Smart Switch (0)	>
	Wireless Siren (0)	>
Systen	n Settings	
	Emergency Contacts	>
۲	Alarm Clock Setting	>
ß	Temperature Setting	>

Alarm Mode	
Everyday	۲
Workday	
Weekend	$\bigcirc$
Only Once	$\bigcirc$
Cancel	

Temperature Ala	rm 🔵		
Min: -20 °C / -4 °F	Max: 60 °C / 14	0 °F	
•		•	

#### **Emergency Contact:**

Up to 6 contacts for setting.

#### Alarm Clock:

Up to 4 clocks for setting, with 4 modes each.

#### **Temperature Setting:**

An informing SMS would be received when surrounding temperature is out of the safe range you set.

#### Language Setting:

Select and apply the app language. (Language for M3 menu and SMS needs to be set via main panel)

### Knock Over to SOS:

Punch or knock over the main panel to trigger SOS when the switch is ON.

(Strongly recommended to those live alone)

#### Ready to ARM:

Needs to work with door/window sensors. The system will inform you to check and refuse to arm when door/window is still open.

## Advanced settings and other features 2/3

Arming Schedule	>
Delay Time (ARM)	>
Delay Time (Alarm)	>
Siren Time	>
Speaker Volume	>
Change Admin Password	>
Change User Password	>
SMS Forward	>
Re-initialization	>

Arming Schedule:
Up to 6 groups of settings for daily arming.
(Disarm is not supported for security consideration)
Delay Time (ARM):
Waiting time before arming when receiving an order. It can be 90 seconds longest.
Delay Time (ALARM):
If some sensors in delay mode trigger alarm, system will wait few seconds before
activating alarm. It can be 90 seconds longest.
Siren Time:
The build-in siren time, up to 30 minutes long last.
Speaker Volume:
The build-in speaker volume, with 4 grades and 1 is weakest.
Change Password:
Admin and user password settings, for authorization while initializing.
SMS Forward:
Forward the SMS from the setting number to the first emergency contact.
(Mainly used for checking Sim card balance by forwarding SMS of phone bill from local carrier)
Re-initialization:
All settings of this phone would be erased if re-initialized.

### Advanced settings and other features 3/3

M3 sends SMS to reply your inquiry here.

■ Accessory&Device Info	
	\$
Accessories Status	>
Logs & Events	>
Sim Card Balance	>
System Status	
Arm & Alarm Delay Time	
Informing Strategies	
Arming Schedule	
Alarm Clock List	
Realtime Temperature	
Emergency Contacts	

Security Accessories' Trigger Mode	
Remote Controller List	
MatiSight <sup>™</sup> List & Linking Status	
Smart Switch List	
Cancel	
Cancel Security Accessory's Trigger Mod	le:

Remote Controller List:
 Show names of paired remote controllers.

their trigger modes.

List & Linking Status: Show all paired
 M3P15s' names and their linking
 accessories status.

Smart Switch List:
 Show all paired Smart Switch.

#### Logs & Events:

List recent arm, disarm and alarm records.

Sim Card Balance: Check the balance by sending guery SMS to local carrier from M3. System Status: Check current time, arm status, etc. Arm & Alarm Delay Time: Check delay settings for Arm/Alarm. Informing Strategies: Check types of informing SMS received from M3 when event occurs (Like power down, temperature alarm, etc.) Arming Schedule: Check timing arming schedule. Alarm Clock List: Show all available alarm clocks. Realtime Temperature: Check temperature around M3.

Emergency Contacts: Show added emergency contacts in M3.

### FAQ

#### Can I use non-iGET branded accessories with the iGET SECURITY M3?

Sorry, M3 only supports the iGET accessories.

- 1. The iGET accessories use encrypted communication protocols with patented technology. This makes them safer and more stable.
- 2. The iGET accessories are easily paired with the system just by scanning QR codes or barcodes. All of our accessories support low-battery warning.

#### How can I get help with my M3 system?

- 1. Contact the local agency first to get the fastest support services.
- 2. Visit www.iget.eu and summit your question, or send us an email to sales@iget.eu

#### Why can't I receive verification code after initialization?

1. Make sure the SIM card is available and installed properly. If there's a SIM icon flashing on the main screen, please power off and reinstall the SIM card again, then power on.

- 2. Make a phone call to your M3 to check if the Sim card is working.
- 3. If you just selected the 'default' country code during initialization, please choose the right one and try again.

Default Administrator Password: 123456 ; Default User Password: 1234

#### How can I reset my M3?

- 1. Power up your M3.
- 2. Hold down the reset button on the back of the panel until you hear 1 beep.
- 3. Continue holding it for 6 seconds until hearing 2 beeps.
- 4. System would be reset and restart.



### Appendix1: Accessory installing



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http://din.bz/iGetAndroid

http://din.bz/iGetiOS

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1. Use the device only and exclusively in accordance with this manual. Failure to follow instructions can lead to fire or damages to the device.

 For safety reasons protect the device from falling, shortage of electric circuits and high temperatures. If the device or battery suffers from distortion and cause damage to the device, stop using the device immediately.

3. Keep out of the reach of children. Only adult persons may use the device. Its owner is responsible for using of this device by other persons.

4. There is a battery inside the product. For safety reasons do not approach the product with metal objects, which could cause a short circuit.

5. The product must not be installed and used in hot (more than 40°C) or cold (less than -10°C) environment. At the same time the product must not be installed and used in humid (more than 90%) or dusty environment, or in the vicinity of fire.

6. Do not expose the product to direct sunlight and heat radiation and do not cover it, i.e. it must have a permanent supply of colder ambient air.

7. Do not expose the product to direct contact with liquids (water); do not use any corrosive cleaning agents for cleaning including alcohol. Use only a dry cloth.

8. The device must meet the requirements needed to use direct current; using a different power source may cause fire or malfunction.

9. A strong impact can lead to fire or explosion.

10. When using the product make sure that you have dry hands. Otherwise, it can cause damages to the product or electrical accident.

11. Set up the claim for warranty repair of device at your dealer. If you have technical questions or problems, contact your dealer.

12. For household use: The given symbol (crossed-out wheeled bin) on the product or at accompanying documents means that used electrical and electronic products should not be disposed of with

household waste. To ensure proper disposal of the product, hand it over to a designated collection point, where it will be accepted free of charge. The correct disposal of this product will help to save valuable natural resources and prevent any potential negative impacts on the environment and human health, which could otherwise be caused by inappropriate disposal of wastes. For more details, please, contact your local authorities or the nearest collection point. The improper disposal of this waste can be penalized in accordance with national regulations. Information for users to disposal of electrical and electronic devices, ask for details from your dealer or distributor. Information for users to disposal of electrical and electronic devices, ask for details from your dealer or distributor. Information for users to disposal of electrical and electronic devices in other countries outside EU: The above mentioned symbol (crossed-out wheeled bin) is valid only in the countries of EU. For proper disposal of electrical and electronic devices, ask for details from your authorities or dealer. All is expressed by the symbol of crossed-out wheeled bin on product, packaging or in printed materials.



13. To make a claim it is necessary to know the serial number of product, indicated on the back side of product and the packaging box. Please, keep the box with serial number carefully for any complaints, you will avoid the unnecessary inconveniences or to be unable to establish a claim. Make a complaint of the product at your dealer, if not on website www.iget.eu stated otherwise.

individual parameters, description by figures and design may differ depending on the version and updates. For exact parameters and other product information visit the website www.iget.eu. Printing errors reserved. The manufacturer and importer have no liability for data loss or other damages arising howsoever when using Power bank.

#### Declaration of Conformity:

Company INTELEK spol. s r.o. hereby declares that all SECURITY M3 (MatiGuard Air) devices are in compliance with essential requirements and other relevant provisions of Directive 2004/108/EC. The products are intended for sale without limitation in the Czech Republic, Slovakia, Poland, Bulgaria, Germany, Austria, Belgium, Denmark, Finland, Greece, Netherlands Ireland, Great Britain, Norway, France, Spain, Italy, Hungary, Lithuania, Latvia, Estonia, Romania and other member countries of EU and in Russia. The warranty period of the product is 24 months, unless stated otherwise. The Declaration of Conformity can be downloaded from the website www.iget.eu.

